



Interim Chief Executive Officer
Lee May

Board of Commissioners

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Sharon Barnes Sutton

District 5
Mereda Davis Johnson

District 6
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District 7
Vacant

DeKalb County Statement Regarding Doxo

DeKalb County has become aware of a company called Doxo, which has a website portal that purports to accept payments on behalf of DeKalb County Water Utilities.

It is important to understand that Doxo, a bill payment service provider built and maintained by Doxo users, has no affiliation with DeKalb County. This company provides a service that allows its customers to add vendors, and Doxo promises to help facilitate payment on behalf of its users.

Businesses are added by users of Doxo, which does not require verification or authorization from the businesses for whom it is accepting payments.

Doxo is one of a number of financial service and portal internet sites which offers the ability to collect users' personal financial information from a variety of financial institutions. The collection and viewing of such data from a single consolidated internet location is known as account aggregation.

When you use an account aggregator, you are not using DeKalb County services to access your account details, and, as such, DeKalb County cannot guarantee the security and privacy of any confidential information which you provide to those service providers. Additionally, DeKalb County cannot accept responsibility for unauthorized transactions that may arise as a result of the disclosure of your account information to other parties.

DeKalb County also cannot guarantee that your payment will be credited to your account.

Prior to enrolling in any such service we recommend that you carefully read the privacy policy and any disclosures related to that service.